

Castel Senior Living at Forest Hills Adult Care Facility Visitation Fact Sheet

Outlined below are the expectations of ALL visitors of an ACF upon initial screening:

1. Visitors must be 18 years or older or accompanied by an adult 18 years or older. Limit 2 visitors per a family.
2. Visitors must be screened for signs & symptoms of COVID-19, which include a temperature check and travel and exposure questions.
3. Visitors must wear a face covering at ALL times, upon entry of the facility and during the visit. If you do not have a face covering, one will be provided to you by the facility.
4. Visitors must maintain appropriate hand hygiene. The facility will provide an alcohol-based hand sanitizer to each visitor prior to each visitation, and at any time upon request during the visitation.
5. Visitors must follow the floor markings which cue social distance delineations. Unfortunately, there will be no eating allowed during visit.
6. All visitors must maintain a 6ft distance from other visitors (anyone not in your party), residents, and facility staff to prevent the spread of COVID-19.
7. Visitation will be limited to outdoor areas, weather permitting, and when weather does not permit as determined by the facility, visitation can be inside, in the in the Reading Room near the administration office. In room visits can be done in private rooms when there is a compassionate need. Visitations will be permitted between the hours of 8:00am to 5:00pm daily for a duration of 30 minutes.
8. There will be no walking around the community.
9. The maximum number of visitors cannot exceed 40 people.
10. You will not be allowed in community unless you get a response email approving the visit with a specific time.

Please note, any visitor that exhibits any symptoms of COVID-19, or does not clear the screening or refuses to submit to the screening will be refused access to the facility and will be denied visitation with a resident.

*Should you have any questions or concerns, or wish to schedule a visit, please contact ALL THESE email address eyakubova@castleslony.com
nantonucci@castleslony.com frahmann@castleslony.com
fmohammed@castleslony.com Jgrant@castleslony.com*

Castel Senior Living at Forest Hills Adult Care Facility Visitation Fact Sheet

Please understand that visitation may be terminated without notice if there is a new case of Covid-19 at the community. Thank You for your understanding, We need to keep everyone safe.

4832-7828-9356, v. 2